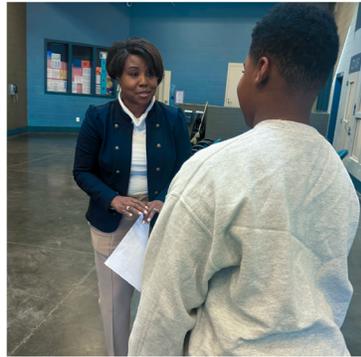




# FY2023 ANNUAL REPORT



*Shawanda Reynolds-Cobb, Commissioner  
Sandra Heath Taylor, Chair, Board of Juvenile Justice*

# TABLE OF CONTENTS

A Message from the Commissioner.....	3
The Mission.....	4
Top Five Strategic Goals.....	5
A Brief Look at FY2023 Accomplishments.....	6
What DJJ Does and Why It Is Important.....	7
DJJ Leadership.....	8
Board of Juvenile Justice and Board of Education.....	9
DJJ Organizational Chart .....	10
Division of Financial Services.....	11
Division of Secure Facilities.....	12
Division of Community Services.....	15
Division of Treatment and Care.....	18
Office of Behavioral Health Services.....	18
Office of Health Services.....	19
Office of Nutrition and Food Services.....	20
Office of Chaplaincy Services.....	21
Office of Classification and Transportation Services.....	21
Division of Education.....	22
Division of Professional Development & Standards.....	24
Office of Compliance.....	24
ACA Accreditation.....	24
Office of Victim and Volunteer Services.....	25
Office of Professional Development.....	26
Emergency Management Unit.....	26
Office of the Ombudsman.....	27
Division of Administrative Services.....	28
Office of Human Resources.....	28
Office of Grants and Strategic Planning.....	29
Office of Engineering and Construction Management.....	30
Office of Technology and Information Services.....	30
Office of Real Estate Management and Building Services.....	31
Project Management Office.....	31
Office of Assets and Property Management.....	31

# COMMISSIONER'S MESSAGE



On behalf of the Georgia Department of Juvenile Justice (DJJ), I am pleased to present you with our Fiscal Year 2023 (FY2023) Annual Report. This year's report highlights some of the successes of the juvenile justice system in Georgia and the services provided to the youth in our care.

Under the leadership of Governor Brian P. Kemp, the agency remained committed to providing youth with the education, behavioral health, and rehabilitative programs and services they need to be successful citizens.

DJJ educators have been instrumental figures in the lives of our youth by providing students with skills to become lifelong learners beyond our facilities and education transition centers. DJJ youth demonstrated outstanding dedication to their education during the school year and earned 31 high school diplomas and 40 GED diplomas. Youth also gained valuable experience in prospective career fields through our partnership with the Technical College System of Georgia. DJJ youth earned 30 technical certificates of credit in several courses, including Barbering Fundamentals, Construction Work, Nursery/Greenhouse Tech, and Microsoft Word Application.

One of the agency's top priorities is to provide a vigorous continuum of evidence-based programs and services to DJJ youth. During FY2023, DJJ piloted the Civics Academy program for youth who are supervised in the community. The program fosters a sense of responsible citizenship and transforms behavioral choices to prevent youth from further involvement in the justice system. Sixty-eight youths in the community completed the program. The implementation of this program is a testament to our commitment to rehabilitating justice-involved youth.

DJJ also remained focused on providing a safe and secure environment in alignment with national standards. In FY2023, four DJJ regional youth detention centers obtained reaccreditation from the American Correctional Association (ACA). DJJ secure facilities underwent operations and treatment service audits, receiving reaccreditation during the ACA's winter and summer hearings. The agency will continue to utilize industry best practices that help safeguard the life, health, and safety of DJJ staff and youth in all our secure facilities.

Finally, our commitment to fostering healthy relationships among families, staff, and communities to create a brighter future for our youth remains at the heart of all we do. The Department will continue to build strong connections with DJJ partners, state agencies, and juvenile justice stakeholders as we work to transform the lives of youth.

It is an honor to serve the citizens of the State of Georgia, and I am thankful for the opportunity to lead this incredible team of juvenile justice professionals. On behalf of the Board of Juvenile Justice, thank you for your continued support of the DJJ mission.

Respectfully,

Shawanda Reynolds-Cobb, Commissioner

[CLICK HERE](#)



— **THE YEAR AT GEORGIA DJJ** —

LET'S TAKE A SMALL GLIMPSE AT WHAT WE WERE UP TO IN 2023...



# THE MISSION

The Georgia Department of Juvenile Justice (DJJ) transforms young lives by providing evidence-based rehabilitative treatment services and supervision, strengthening the well-being of youth and families, and fostering safe communities.

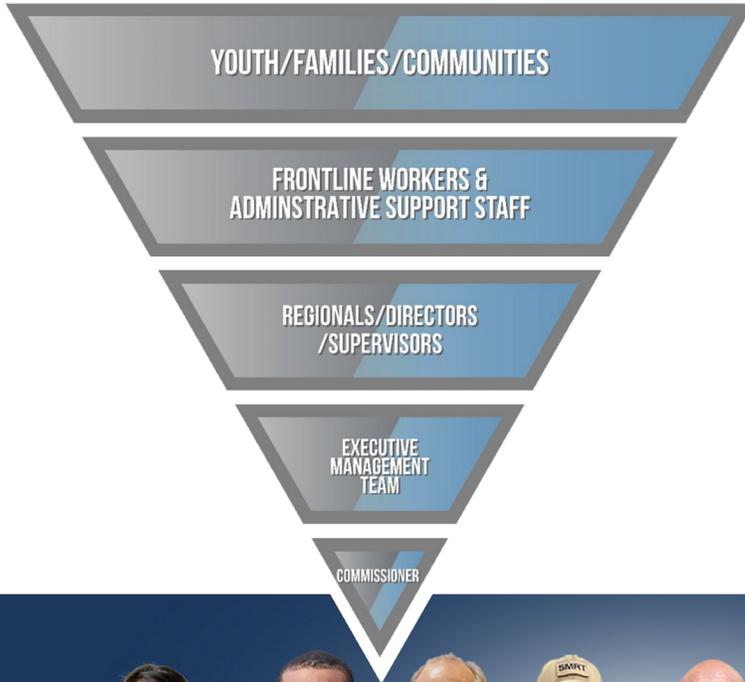
## CULTURE

The DJJ Culture Wheel represents the agency's values and reinforces the commitment we have to our employees and the youth in our care. Each spoke of the DJJ Culture Wheel represents a different aspect important to the success of the agency.



## INVERTED PYRAMID OF DJJ

The Inverted Pyramid displays DJJ's core values and emphasizes that the department's most important objective is to focus on youth, families, communities, and the frontline workers and administrative support staff serving them daily.



# TOP 5 STRATEGIC GOALS

The top five strategic goals for the Department were developed to provide clarity of the mission and set forth expectations for all Department personnel while conducting business operations.

By establishing these goals, DJJ works to fully align all objectives, programs, and services offered to youth that the Governor has outlined.



**1** Operate safe and secure facilities and communities while providing educational opportunities in a safe and supportive environment



**2** Provide a robust continuum of evidence-based behavioral health programs and services delivered to DJJ youth facilities and communities



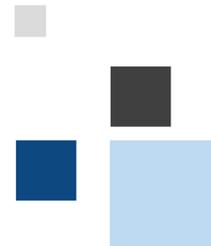
**3** Establish strategies that have a positive impact on gang-impacted youth in facilities and communities



**4** Establish effective responses to the needs of human trafficking victims and families



**5** Promote recruitment, retention, and succession planning



# A BRIEF LOOK

## FY2023 ACCOMPLISHMENTS

**D**JJ's dedicated employees strive to demonstrate the change necessary to create and sustain an agency culture that values accountability, integrity, security, superior performance, ongoing personal growth, intellectual curiosity, innovation, teamwork, and leadership not only in staff but also in the young people in the agency's facilities and programs. Here is a brief look at the Department's accomplishments in FY2023.



**The Division of Administrative Services** was awarded **\$177,099** from the Georgia Criminal Justice Coordinating Council (GCJCC) to support the implementation of the Prison Rape Elimination Act National Standards Service program in DJJ secure facilities.



**DJJ School System** youth earned **31** high school diplomas, **40** GED diplomas, and **30** technical certificates of credit.



**The Division of Community Services** provided residential placement services to an average of **169** juvenile justice-involved youth monthly in **65** residential locations statewide.

- **The Division of Treatment and Care** implemented the Titan School Nutrition Software pilot program in five facilities to streamline the food service operation, enhance the stewardship of state funding, and reduce waste.



- **The Division of Secure Facilities** is constructing a new 56-bed housing unit and education building at Augusta YDC, and a new 56-bed facility at Muscogee YDC to replace the existing housing unit. This will allow the agency to retire aging physical buildings and replace them with state-of-the-art buildings to more effectively support the development and rehabilitation of our youth.



# WHAT DJJ DOES AND WHY IT'S IMPORTANT

**T**he Georgia Department of Juvenile Justice is a multi-faceted agency that serves the state's youthful offenders' needs up to the age of 21. The Department has more than 3,400 funded positions, 25 secure facilities (19 Regional Youth Detention Centers and six Youth Development Campuses), and 77 Community Services Offices throughout the state to affect justice and redirect the young lives in the agency's care.

Including those placed on probation, thousands of youths are diverted each year to evidence-based community programs, sentenced to short-term incarceration, and committed to long-term custody by juvenile courts. DJJ holds juvenile offenders accountable for their delinquent conduct through a rehabilitative treatment model while under probation, supervision, or secure confinement.



While under DJJ supervision, the agency provides youth with educational opportunities by some of Georgia's best teachers and administrators. Youth also receive medical, dental, and mental health treatment from qualified professionals who provide a range of services and support. DJJ offers programs designed to equip the youth in its care with the social, intellectual, and emotional tools needed to achieve successful re-entry into the community and workplace as more productive and law-abiding citizens.



# DJJ LEADERSHIP

The DJJ executive leadership team sets the Department's strategic direction. The leadership team drives the core mission and vision that strengthen the agency's daily work. DJJ leaders are passionate and focused veterans in their respective fields.



**Shawanda Reynolds-Cobb**  
Commissioner



**Glenn Allen**  
Director  
Communications



**Steven Carter-Williams**  
Chief Financial Officer  
Financial Services



**Scott Cagle**  
Deputy Commissioner  
Investigations and Special  
Operations



**Latera Davis**  
Deputy Commissioner  
Professional Development  
and Standards



**Pamela Hill**  
Deputy Commissioner  
Secure Facilities



**Lisa Mantz**  
Deputy Commissioner  
Treatment and Care



**Allyson Richardson**  
Deputy Commissioner  
Administrative Services



**Rusty Rodgers**  
Deputy Commissioner  
Community Services



**Zane Shelfer**  
Deputy Superintendent  
DJJ School District



**Cindy Wang**  
General Counsel  
Legal Services



# BOARD OF JUVENILE JUSTICE AND BOARD OF EDUCATION

The Board of Juvenile Justice consists of 15 members, each appointed by the Governor. Pursuant to Title 49-4A-2, Official Code of Georgia, the Board of Juvenile Justice establishes the general policy to be followed by the Department of Juvenile Justice. The Board also provides guidance to the Commissioner, leadership in developing programs to successfully rehabilitate juvenile offenders committed to the state's custody and serves as DJJ school board members.



**Sandra Heath Taylor**  
Board Chair  
Troup County  
(Congressional District 3)



**Willie C. Bolton**  
Vice Chair  
Clarke County  
(Congressional District 10)



**Adam Kennedy**  
At Large Board Secretary  
Evans County  
(Congressional District 12)



**Danny L. Blackmon**  
Quitman County  
(Congressional District 2)



**Lisa Colbert**  
Chatham County  
(Congressional District 1)



**Thomas L. Coleman**  
DeKalb County  
(Congressional District 4)



**John Edwards**  
Evans County  
(Congressional District 12)



**Quintress Gilbert**  
Bibb County  
(Congressional District 8)



**Joyette Holmes**  
Cobb County  
(Congressional District 11)



**Garland Hunt**  
Gwinnett County  
(Congressional District 7)



**Margaret Kaiser**  
Fulton County  
(Congressional District 5)



**Timothy McCulley**  
Gordon County  
(Congressional District 14)



**Penny A. Penn**  
Forsyth County  
(Congressional District 6)



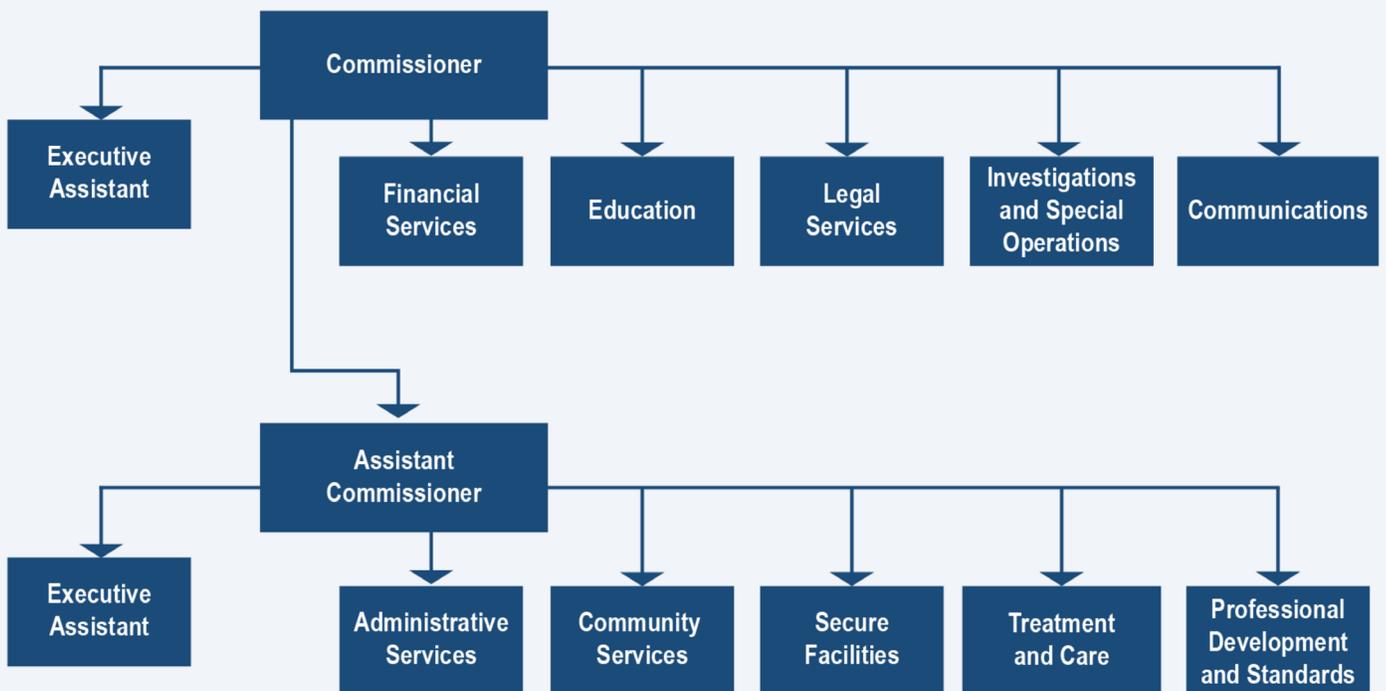
**Kathryn Powers**  
Clayton County  
(Congressional District 13)



**Fred E. Stephens**  
White County  
(Congressional District 9)



# DJJ ORGANIZATIONAL CHART

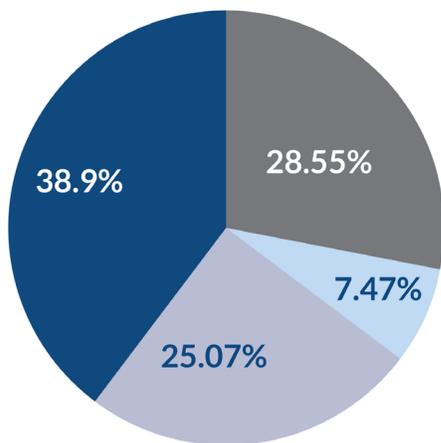


# DIVISION OF FINANCIAL SERVICES

The Division of Financial Services (DFS) ensures that the Department is within state budgetary compliance, adheres to accepted accounting principles, and is compliant with all federal and state fiscal policies and procedures.

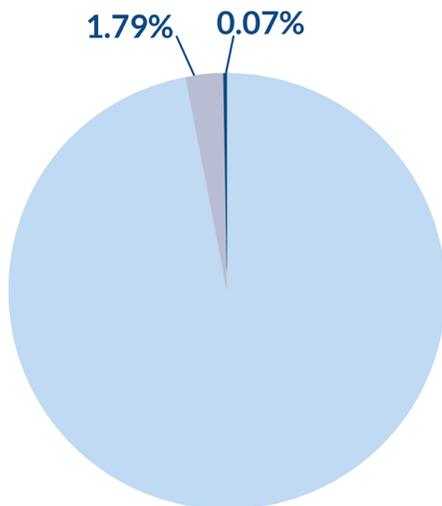
The division oversees Accounting, Budget Services, the Office of Federal Revenue Maximization, Procurement & Contracts and Auditing. The total budget for FY2023 was \$357,600,428.

## BUDGET BY PROGRAM FY2023 - \$357,600,428



Community Services	\$102,111,982
Department Administration	\$26,725,482
Secure Commitment (YDCs)	\$89,668,031
Secure Detention (RYDCs)	\$139,094,933
<b>Total Funds</b>	<b>\$357,600,428</b>

## BUDGET BY FUNDING SOURCE FY2023 - \$357,600,428



State Funds	\$350,946,653
Federal Funds	\$6,418,775
Other	\$235,000
<b>Total</b>	<b>\$357,600,428</b>



# DIVISION OF SECURE FACILITIES

The Division of Secure Facilities provides safe and secure supervision for youth in the Department of Juvenile Justice's custody. The Division manages 25 facilities, consisting of 19 Regional Youth Detention Centers (RYDC) and six Youth Development Campuses (YDC). The RYDCs provide secure care and supervision for youth initially charged with offenses or those adjudicated delinquent or guilty and awaiting placement elsewhere. In addition, the YDCs offer long-term care for post-disposition youth who are ordered to or screened for secure confinement where they will receive specialized treatment and other services inside our facilities.

Youth in our care are provided varied services to include a broad range of education offerings, counseling and mental health services, food services, medical and dental services, substance abuse treatment, and volunteer programming, among other services.

## FY2023 ACCOMPLISHMENTS

### Physical Plant Revitalization

- The Division has implemented a long-term plan to update and renovate facilities, both physical plant improvements and technological applications. These improvements include a CCTV camera refresh, upgraded internet service, painting, and other interior renovations, including a new process to streamline the initiation of painting projects at a facility level.
- The division is constructing a new 56-bed housing unit and education building at Augusta YDC, and a new 56-bed housing unit at Muscogee YDC to replace the existing housing unit. This will allow the Division to retire aging physical buildings and replace them with state-of-the-art buildings to more effectively support the development and rehabilitation of our youth.



### Department of Juvenile Justice Secure Facility Type

	Regional Youth Detention Center	Youth Development Campus
Duration	Short-term	Long-term
Reason for Stay	Pre-adjudicated, Awaiting Placement, Superior Court - awaiting trial	Post-adjudicated, Designated Felon, Superior Court - awaiting transfer
Average Age Range of Youth	15/16 years of age	17+ years of age
Average Range of Length of Stay	3 days - 3 months	1-3 years
Total Bed Capacity	1084	301
Avg. Daily Population (FY23)	830	221

### Reduction in Assault Rates

- Through our focus on proactive engagement of youth in combination with consistent security operations, rates of aggressive assaults in facilities have decreased over the last three years, with an overall downward trend of nearly 25 percent fewer incidents.



# DIVISION OF SECURE FACILITIES

## Recruitment and Retention

To support the agency's recruitment and retention efforts, the division:

- Held 352 career fairs
- Hired nine part-time recruiters
- Added a voluntary standby list for staff wanting to earn overtime
- Revised job responsibilities for the juvenile correctional officer series



## Alignment with National Standards

- The Loftiss, Rockdale, Terrell, and Crisp RYDCs received reaccreditation from the American Correctional Association (ACA). The reaccreditation process is a rigorous review of facility procedures and practices and the facility's alignment with ACA standards over the course of a three-year period following the initial accreditation.
- Multiple facilities underwent rigorous PREA evaluations and were found to be compliant with comprehensive national standards, reflecting our ongoing commitment to protecting youth from assault and victimization.

MSO= Most Serious Offense

<sup>1</sup> Public Order includes the following additional offenses: Drug selling, Drug use, Weapons violation, and Sex non-violent offenses

<sup>2</sup> Property includes, but is not limited to: Burglary, Arson, Theft, Criminal Trespass, and Forgery

<sup>3</sup> Violent includes, but is not limited to: Aggravated Assault, Battery, Murder, Kidnapping, and Voluntary Manslaughter

<sup>4</sup> Violent Sex includes, but is not limited to: Aggravated Child Molestation, Aggravated Sexual Battery, Rape, Sexual Assault, and Aggravated Sodomy

<sup>5</sup> Violation of Probation (VOP) includes Violation of aftercare (VOAC, Violation of an Alternate Plan (VOAP) additional offenses: Status and Traffic offenses

## FY2023 RYDC Monthly Admissions, Releases, and Daily Population

RYDC	Monthly Admissions		Monthly Releases		Monthly Average Daily Population	
	FY2023	Month	Number	%Total	Number	%Total
2022	7	475	6.95%	460	6.77%	752.6
2022	8	585	8.56%	568	8.36%	776.6
2022	9	578	8.46%	544	8.01%	803.2
2022	10	546	7.99%	570	8.39%	823.4
2022	11	548	8.02%	581	8.55%	782.3
2022	12	531	7.77%	564	8.30%	786.5
2023	1	643	9.41%	578	8.51%	800.5
2023	2	564	8.26%	557	8.20%	830.
2023	3	665	9.74%	622	9.16%	883.9
2023	4	558	8.17%	550	8.10%	905.9
2023	5	607	8.89%	617	9.08%	917.8
2023	6	527	7.71%	578	8.51%	900.7
<b>Totals</b>		<b>6,827</b>	<b>100%</b>	<b>6,789</b>	<b>100%</b>	<b>830.3</b>

## FY2023 RYDC Population by Most Serious Offense, Age, and Gender

Offense Classification Gender: Male	Age												Total Males
	10	11	12	13	14	15	16	17	18	19	20	21	
Public Order <sup>1</sup>	1	1	14	56	105	204	290	243	32	3	1		950
Property <sup>2</sup>	1	2	13	68	181	374	534	438	103	11	4	2	1731
Violent <sup>3</sup>	3	6	13	61	119	229	318	355	65	13	2	3	1187
Violent Sex <sup>4</sup>		1	7	26	43	52	79	59	24	6	5	1	303
VOP/VOAC/VOAP <sup>5</sup>				5	14	37	58	99	83	24	4	1	326
<b>Grand Total</b>	5	10	52	225	485	917	1320	1178	248	37	13	7	4497

Offense Classification Gender: Female	Age												Total Females
	10	11	12	13	14	15	16	17	18	19	20		
Public Order <sup>1</sup>			7	29	46	90	106	102	13				393
Property <sup>2</sup>	1			11	27	62	82	86	13	1			283
Violent <sup>3</sup>			5	39	65	98	119	79	16	2	1		424
Violent Sex <sup>4</sup>				1	3	2	2	1		1			10
VOP/VOAC/VOAP <sup>5</sup>				6	12	28	55	27	8				136
<b>Grand Total</b>	1	0	12	86	153	280	364	295	50	4	1		1246



# DIVISION OF SECURE FACILITIES

## FY2023 YDC Monthly Admissions, Releases, and Daily Population



YDC FY2023	Month	Monthly Admissions		Monthly Releases		Monthly Average Daily Population
		Number	%Total	Number	%Total	ADP
2022	7	24	9.19%	30	10.06%	248.6
2022	8	30	11.49%	47	15.77%	237.0
2022	9	24	9.19%	24	8.05%	221.3
2022	10	22	8.42%	19	6.37%	224.2
2022	11	29	11.11%	23	7.71%	224.9
2022	12	18	6.89%	23	7.71%	230.5
2023	1	24	9.19%	30	10.06%	226.6
2023	2	19	7.27%	23	7.71%	203.2
2023	3	17	6.51%	18	6.04%	216.8
2023	4	14	5.36%	18	6.04%	206.8
2023	5	26	9.96%	25	8.38%	214.6
2023	6	14	5.36%	18	6.04%	201.9
<b>Totals</b>		<b>261</b>	<b>100%</b>	<b>298</b>	<b>100%</b>	<b>221.4</b>

## FY2023 YDC Population by Most Serious Offense, Age, and Gender



Offense Classification Gender: <i>Male</i>	Age										Total Males
	13	14	15	16	17	18	19	20	21	22	
<b>Public Order<sup>1</sup></b>		1	1	12	19	19	12	2	2		<b>68</b>
<b>Property<sup>2</sup></b>		6	9	19	20	21	6	1	2		<b>84</b>
<b>Violent<sup>3</sup></b>		4	10	20	27	18	19	28	7	1	<b>134</b>
<b>Violent Sex<sup>4</sup></b>	1	1	10	11	14	18	9	12	3		<b>79</b>
<b>VOP/VOAC/VOAP<sup>5</sup></b>			1	2	2			1			<b>6</b>
<b>Grand Total</b>	1	12	31	64	82	76	46	27	14	1	<b>371</b>

Offense Classification Gender: <i>Female</i>	Age										Total Females
	13	14	15	16	17	18	19	20	21	22	
<b>Public Order<sup>1</sup></b>				6	4	1					<b>11</b>
<b>Property<sup>2</sup></b>			3	3	6	4	2				<b>18</b>
<b>Violent<sup>3</sup></b>			7	10	13	7	5	1			<b>43</b>
<b>Violent Sex<sup>4</sup></b>						1	1				<b>2</b>
<b>Grand Total</b>	0	0	10	19	23	13	8	1	0		<b>74</b>

MSO= Most Serious Offense

<sup>1</sup> Public Order includes the following additional offenses: Drug selling, Drug use, Weapons violation, and Sex non-violent offenses

<sup>2</sup> Property includes, but is not limited to: Burglary, Arson, Theft, Criminal Trespass, and Forgery

<sup>3</sup> Violent includes, but is not limited to: Aggravated Assault, Battery, Murder, Kidnapping, and Voluntary Manslaughter

<sup>4</sup> Violent Sex includes, but is not limited to: Aggravated Child Molestation, Aggravated Sexual Battery, Rape, Sexual Assault, and Aggravated Sodomy

<sup>5</sup> Violation of Probation (VOP) includes Violation of aftercare (VOAC, Violation of an Alternate Plan (VOAP) additional offenses: Status and Traffic offenses



# DIVISION OF COMMUNITY SERVICES

The Division of Community Services is responsible for intake, case management, probation, detention planning, residential care, reentry services, and aftercare supervision. Intake is the entry point at which a youth is either diverted from or formally processed into the juvenile justice system. The division has 77 Community Services Offices and includes the Office of Residential and Community-Based Services and the Office of Re-Entry Services.

The division uses several tools and evidence-based programs and services to help youth address their mental health including aggression replacement training, functional family therapy, substance abuse intervention and gang education and prevention support. The division also supports human trafficking services for families and victims.

## FY2023 ACCOMPLISHMENTS

The Office of Residential and Community-Based Service (ORCBS) provided residential placement services to an average of 169 juvenile justice-involved youth monthly in 65 residential locations statewide.



### Multi-Systemic Therapy (MST)

Services were provided to **193** youth and families to address environmental systems impacting medium and high-risk juvenile offenders with lengthy delinquency histories and serious anti-social behavior. This program has an **81 percent** completion rate.

### The Southwest Key's Evening Reporting Center (ERC)

This is an evidence-based 90-day program designed to provide structure and supervision to system-involved youth, ages 12 to 17, at risk of recidivating. The program keeps youth engaged in pro-social learning opportunities while providing intensive supervision. The program uses a balanced and restorative justice approach by focusing on youth accountability, community safety and competency development. In FY2023, DJJ provided ERC services to **40** youth with a **64 percent** completion rate and a **98 percent** non-re-offend rate.

### Educational Transition Centers (ETCs) -

Located in Bibb, Chatham, Muscogee, and Richmond counties, ETCs provided an alternative educational setting for youth who are expelled or suspended from public school. The ETCs provided academic services to **105** students, of which **two** students completed their GED diploma and **six** students earned a high school diploma.

### Georgia Interstate Compact for Juveniles (ICJ) Unit

processed an average of **305** transfers of supervision cases monthly.



### Youth Tracking Program

provided **1,263** youth with intensive surveillance and monitoring, allowing juvenile offenders to remain at home pending further court action. The program has an **81 percent** completion rate.

### Room, Board, and Watchful Oversight Youth Placement



#### Region

NE	77
NW	137
SE	107
SW	63

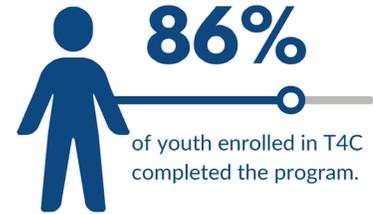
**Total 384**

**CIVICS Academy** was piloted to 85 youth in the community. The program fosters a sense of responsible citizenship and transforms behavioral choices to prevent youth from further involvement in the justice system. Sixty-eight of the 85 youth enrolled completed the program. The CIVICS Academy program has an 80 percent completion rate.

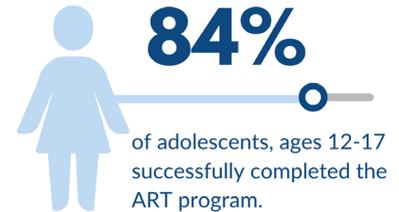


# DIVISION OF COMMUNITY SERVICES

**Thinking for a Change (T4C)** - provided 164 youth with social skills development, cognitive restructuring, and the development of problem-solving skills. The program has an 86 percent completion rate.



**Aggression Replacement Training (ART)** - provided 44 youth with a cognitive behavioral intervention program designed to help aggressive adolescents, ages 12 to 17, improve their social skill competence and moral reasoning, better manage anger, and reduce aggressive behavior. The program has an 84 percent completion rate.



**Functional Family Therapy (FFT)** - provided 158 youth with short-term family counseling in the home. Seventy-four percent of families completed the program.



**The Office of Reentry Services (ORS)** provides oversight of the transition process for youth exiting our long-term secured facilities and returning to communities across the state. The transition process begins within the first 60 days of a youth's admission to a Youth Development Campus and continues through 60 days post-release.

## Office of Reentry Services

Transition Plans Issued

**348**



Family Engagement

**68%**

Youth Connected to Employment

**41**

Birth Certificates Issued

**18**

State IDs Issued

**391**

Specialized Mentoring Services Were Expanded to **70** Additional Counties for a Total of **116** Counties

**85**

Youth Received Group Mentoring Services While in DJJ Facilities

## Office of Reentry Services Education and Career Certifications

### Goodwill Industries Partnership

**22**

Youth Referred

**14**

Certifications in welding/forklift

**14**

Employed

### Technical College Systems of Georgia Dual Achievement Program

**17**

Referrals



**9**

Enrollments



# DIVISION OF COMMUNITY SERVICES

The below charts contain the average daily population, age, gender, and race of youth served by the Division of Community Services.

## FY2023 RYDC Average Daily Population by Race

Race	Community	RYDC	YDC	Residential	Jail	Grand Total
African American	4,548.19	355.20	121.96	56.50	121.94	5,203.79
Asian	27.04	0.19	-	-	-	27.23
Hispanic	685.79	33.52	8.20	10.32	15.31	753.13
Native American	1.33	-	-	-	-	1.33
Other	213.51	14.73	8.61	4.84	1.89	243.57
White	3,154.52	61.08	38.25	52.68	18.45	3,324.99
Grand Total FY2023 ADP	8,630.38	464.73	177.01	124.34	157.59	9,554.05

## FY2023 RYDC Average Daily Population by Gender

Gender	Community	RYDC	YDC	Residential	Jail	Grand Total
Female	2,704.59	29.78	22.47	30.26	3.79	2,790.90
Male	5,925.79	340.54	211.19	131.84	153.79	6,763.14
Placement ADP FY2023	8,630.38	370.32	233.66	162.10	157.59	9,554.05

## FY2023 RYDC Average Daily Population by Age Range

Age Group	Community	RYDC	YDC	Residential	Jail	Grand Total
Age 14 & Under	1,944.44	45.28	7.62	15.26	-	2,012.60
Age 15 & 16	3,395.17	227.60	37.10	44.00	1.26	3,705.14
Age 17 & Older	3,290.77	191.85	132.29	65.07	156.33	3,836.31
Grand Total ADP FY2023	8,630.38	464.73	177.01	124.34	157.59	9,554.05



# DIVISION OF TREATMENT AND CARE

The Division of Treatment of Care provides professional assistance to youth in the care of DJJ. The division is responsible for the Office of Behavioral Health Services (OBHS), the Office of Health Services, Office of Nutrition and Food Services, Office of Chaplaincy Services, and the Office of Classification and Transportation Services. These services are provided to youth housed in all 25 secure facilities across the state.

## OFFICE OF BEHAVIORAL HEALTH SERVICES

The Office of Behavioral Health Services (OBHS) manages and administers the behavioral health services programs in all DJJ facilities. Services include mental health assessments, general counseling and case management, sexually harmful behaviors treatment, and substance abuse treatment.

All services offered to youth adhere to current best practices and meet the youth's identified needs in DJJ secure facilities, utilizing evidence-based interventions. Services are driven through individualized treatment and service plans that are developed for each youth.

## FY2023 ACCOMPLISHMENTS

### Diagnosis of Youth with PDE—RYDCs and YDCs (Out of 2,212 Youth)

This chart lists every DSM-5 diagnosis received by youth in secure facilities in FY2023. The table also displays the number and percentages of youth who received each diagnosis.

Diagnosis	Count	Percentage
Disruptive, Impulse-Control, and Conduct Disorders	1,050	62.50%
Substance-Related and Addictive Disorders	863	51.37%
Neurodevelopmental Disorders	809	48.15%
Other Conditions That May Be a Focus of Clinical Attention	626	37.26%
Trauma- and Stressor-Related Disorders	670	39.88%
Depressive Disorders	641	38.15%
Sleep-Wake Disorders	270	16.07%
Anxiety Disorders	156	0
Bipolar and Related Disorders	112	6.67%
Schizophrenia Spectrum and Other Psychotic Disorders	61	3.63%
Personality Disorders	29	1.73%
Obsessive-Compulsive and Related Disorders	8	0.48%
Elimination Disorders	10	0.60%
Paraphilic Disorders	6	0.36%
Gender Dysphoria	1	0.06%
Other Mental Disorders	4	0.24%
Somatic Symptoms and Related Disorders	1	0.06%
Medication-Induced Movement Disorders & Other Adverse Effects of Medication	4	0.24%
Dissociative Disorders	1	0.06%
Neurocognitive Disorders	2	0.12%

These charts provide RYDC and YDC admissions, average daily population, average daily mental health caseload counts, and percentage of the population that was on the mental health caseload.

Also provided are the counts for specific areas within our Substance Abuse Treatment Program, which is provided solely in our YDCs.

Program	Admissions	Avg. Daily Population	Avg. Daily MH Caseload	Avg. Percent Caseload
Youth Development Campus (YDC)	261	221	143	65%
Regional Youth Detention Center (RYDC)	6,827	830	400	48%

### Substance Abuse Treatment (Youth Development Campuses)

136	Youth in YDC identified as having significant SA issues and referred for services.
46	Youth served in substance abuse treatment programs.
25	Youth completed substance abuse treatment programs.



# DIVISION OF TREATMENT AND CARE

## Aggregate Mental Health Screening, Assessment, and Caseload Statistics for FY2023

The following charts provide a summary of the demographic characteristics of youth receiving mental health services in secure facilities.

### Demographics

		Youth Served in RYDC			Youth Served in YDC		
		Total	MH	% MH	Total	MH	% MH
RACE	White	1,128	611	54.2%	89	68	76.4%
	Black	3,887	1,267	32.6%	301	205	68.1%
	Hispanic	513	157	30.6%	26	15	57.7%
	Other	169	74	43.8%	17	14	82.4%
SEX	Male	4,403	1,503	34.1%	353	224	63.5%
	Female	1,294	606	46.8%	80	78	97.5%
	Total	5,697	2,109	37.0%	433	302	69.7%

A breakdown of the total number of youth served in RYDCs vs. YDCs. Presented is the total number of youth, the total number of youth on the mental health caseload, and the percentage of youth mental health caseload per race.

#### Youth Served in Secure Facility

		Total	MH	% MH	% Total	% of MH
		RACE	White	1,217	679	55.8%
Black	4,188	1,472	35.1%	68%	61%	
Hispanic	539	172	31.9%	9%	7%	
Other	186	88	47.3%	3%	4%	
SEX	Male	4,756	1,727	36.3%	78%	72%
	Female	1,374	684	49.8%	22%	28%
	Total	6,130	2,411	39.3%		

A breakdown of the total number of youth served in a secure facility altogether. Presented is the total number of youth, the total number of youth on the mental health caseload, and the percentages for both total number served and total number on the mental health caseload.

### Population

	RYDC	YDC
Secure Facility Admissions	6,827	261
Screenings after Admission	6,353	225
Percent Screened	93.0%	86.2%
Number Referred for Assessment	4,297	190
Percent Referred for Assessment	67.6%	84.4%
Total Referred for Assessments Completed	3,605	187
Percent Referred for Assessments Completed	83.9%	98.4%
Number placed on MH Caseload following	2,121	132
Percent placed on MH Caseload following	58.8%	70.6%
Assessment Updates Completed (Reviews)	4,029	608
Average Daily Population	830	221
Average Daily MH Population	400	143
Percent Daily MH Population	48.2%	64.6%

This chart provides insight on all population demographics regarding admissions, mental health screenings, mental health assessments, and placement on the mental health caseload. The statistics are broken down per RYDC and YDC.



## OFFICE OF HEALTH SERVICES

The Office of Health Services manages and administers the health services program. The office provides clinical and administrative oversight in medical and dental care, nursing, physician and advance practice providers, pharmacy, laboratory, and radiology services through an inter-agency agreement with Augusta University/ Department of Correctional Healthcare—Juvenile Health.

TOTAL:  
**70,804**  
Health Services Visits

### FY2023 ACCOMPLISHMENTS

- 16,422 Sick Calls
- 7,636 Nurse Health Appraisals
- 8,461 Chronic Care Visits
- 7,214 Physical Exams
- 18,994 Vaccines Administered
- 6,408 Dental Exams
- 5,669 Dental Cleanings



# DIVISION OF TREATMENT AND CARE

## OFFICE OF NUTRITION AND FOOD SERVICES

The Office of Nutrition and Food Services provides nutritionally sound menus that meet USDA guidelines for the National School Meal Programs, offer variety and flavor and are prepared utilizing food safety practices.

### The primary focuses of the office include:



- **Providing youth with nutritionally balanced meals and snacks** that meet USDA guidelines, including offering a variety of colorful fruits and vegetables, whole grains, a choice of 1% unflavored or fat-free flavored milk, and sodium and saturated fat maximum levels
- **Ensuring food safety practices are enforced** through staff training, employing ServSafe certified managers, and compliance audits
- **Participating in USDA National Breakfast, Lunch, and Afterschool Care Programs**, allowing DJJ to receive federal reimbursement for these meals
- **Monitoring and developing medically necessary special diet menus** to ensure youth safety and nourishment
- **Oversight of the statewide wellness program**, which emphasizes the importance of overall health through educational materials and youth events
- **Promoting farm-to-school initiatives and Georgia Grown foods** through school gardens and serving locally grown products

## FY2023 ACCOMPLISHMENTS

**\*Total Reimbursement:  
\$2,709,351**



**Total Meals Served:  
1,161,124**

**Total Snacks Served:  
1,153,394**

The Office of Nutrition and Food Services implemented the **Titan School Nutrition Software** pilot program in five facilities to streamline the food service operation by utilizing cutting-edge school nutrition software. The software allows for the seamless integration of menu planning, production planning, continuous inventory, and computer-calculated food orders. This connected environment provides unprecedented oversight and cost control, providing both enhanced stewardship of state funding and environmental consciousness to reduce waste.

\*Total amount of reimbursement funds received from USDA National School Feeding Programs for breakfasts, lunches, and afterschool snacks that meet USDA federal guidelines.



# DIVISION OF TREATMENT AND CARE

## OFFICE OF CHAPLAINCY SERVICES

The Office of Chaplaincy Services supports DJJ by ensuring First Amendment Rights to religious freedom, expression, and resources, including pastoral care to youth and staff through spiritual guidance, support, crisis intervention, and religious education.

**2,830**  
Pastoral Care  
Visits with Staff



**3,157**  
Pastoral Care  
Visits with Youth

## OFFICE OF CLASSIFICATION AND TRANSPORTATION

The Office of Classification and Transportation Services ensures that youth are appropriately screened for placement, classified according to risk and need, and safely and securely transported.

### CLASSIFICATION

The Office of Classification ensures the appropriate classification and stratification of youth for placements.

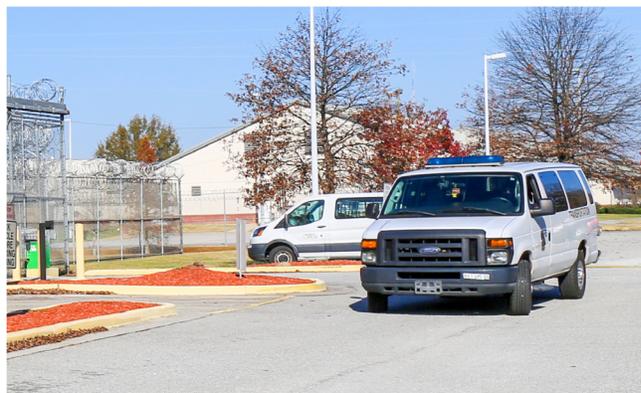
The office reviews court orders associated with all youth in DJJ secure facilities to establish release dates.

Staff is responsible for conducting a multi-disciplinary meeting and administering assessment tools upon Commitment.

FY 2023 Classification	Number
Long-term Placements	306
Alternative Placements	725
Administrative Short-term Placements	108
Short-term Placements	691
Secure Probation Sanctions Processed	168
Youth with Sexually Harmful Behaviors Processed	59
Youth with Substance Abuse Needs Processed	281
Superior Court Sentenced Youth Processed	37
Superior Court Sentenced Youth Transferred to Department of Correction	24

### TRANSPORTATION

The Office of Transportation provided **1,976** safe and secure transports of youth between the 25 secure facilities, medical appointments, interviews, Interstate Compact details, graduations, and dental clinics.



  
Total miles driven:  
**384,880**

  
Total transports:  
**1,976**



# DIVISION OF EDUCATION

The Division of Education is committed to providing an education that empowers life-long learners to reach their potential and become college and career-ready. DJJ is the 181st school district in the state of Georgia and is accredited by Cognia. The district has the powers, privileges, and authority exercised by any other school district.

The division's mission is to provide a comprehensive educational program that will facilitate the successful integration of each student into the community and workplace. The Division of Education administers the DJJ School System and is led by the deputy superintendent. The Department's commissioner serves as the school superintendent and the DJJ board functions as the board of education.

**Georgia Preparatory Academy (GPA)** is the middle and high school within the school system. There are **28 GPA campuses** across Georgia located in RYDCs, YDCs, and ETCs.

Georgia Preparatory Academy (GPA) is the middle and high school within the school system. There are 28 GPA campuses across Georgia located in RYDCs, YDCs, and ETCs. An online program, Georgia Preparatory Academy Online is available for students to complete their high school diploma if they meet enrollment criteria.

**The division's mission is to provide a comprehensive educational program that will facilitate the successful integration of each student into the community and workplace.**

In addition to GPA, Pathway to Success (GED) is the High School Equivalency (HSE) program. This program prepares students for the Official GED Ready exam and the Official GED test.

Students who have earned a high school diploma or a GED enroll in the Connections Graduate Program (CGP), which prepares youth to re-enter communities, work skills development, and post-secondary options, including college and technical schools.



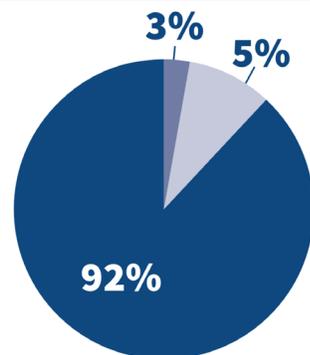
## 101 Total Diplomas

**31** High School Diplomas

**40** GED Diplomas

**30** TCC Certificates

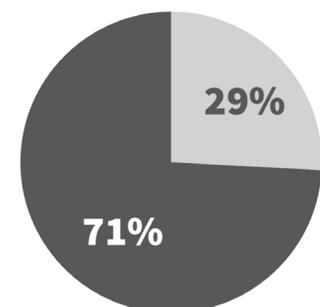
Programs Enrollment



- Pathway to Success = 229
- Connections Graduate Program = 120
- Georgia Preparatory Academy = 4,070

Programs Multiple Enrollment = 4,419

Special Education Enrollment



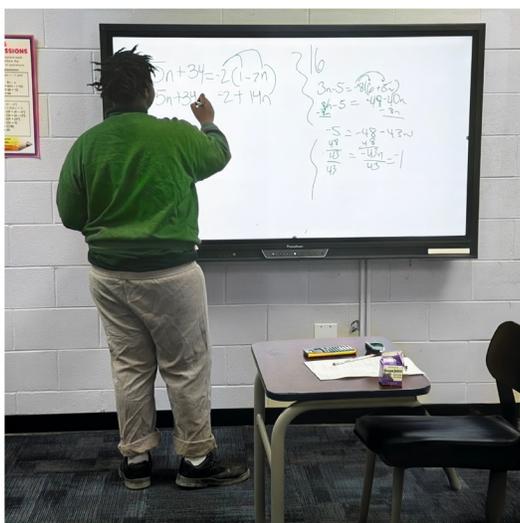
- Special Education = 1,191
- General Education = 2,879



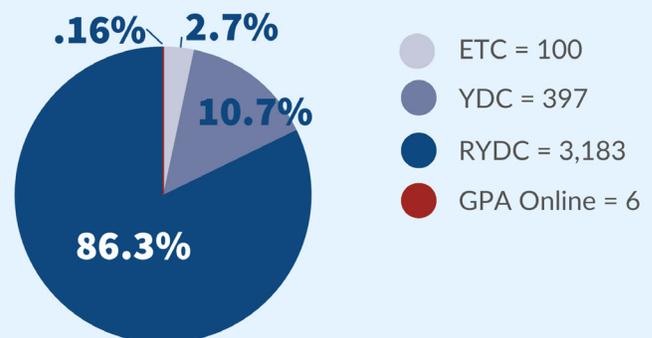
# DIVISION OF EDUCATION

## 2022-2023 SCHOOL YEAR ACCOMPLISHMENTS

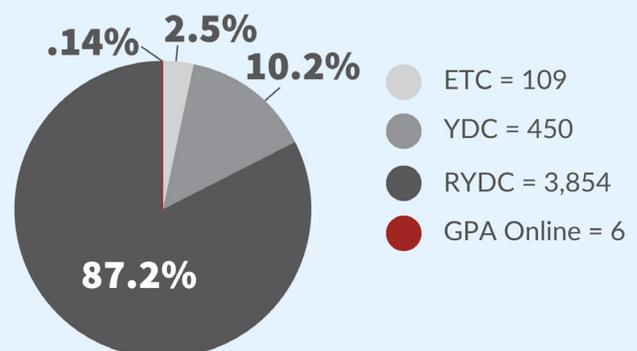
- Implemented online testing for all standardized tests in middle and high school. This was a collaboration between the Office of Technology and Information Services, and the Division of Education, with support and guidance from the Georgia Department of Education. The DJJ School System also implemented all online testing for the High School Equivalency (GED) program. Online testing in each program provides a more secure and efficient approach to testing.
- Installed 535 new student computers in all locations across the state. Providing updated current devices for students allows them to access instructional resources, online curriculum, and online testing. Along with smartboards in each classroom, new student computers provide the technology needed to give DJJ students the tools necessary to be successful in the classroom.
- Purchased all new library books for each library across the state. Providing access to books in school and throughout the facility is vital to keeping students engaged. The goal of each school library is to provide relevant and meaningful high-interest books that students are interested in reading.



### School System Enrollment



Single Enrollment = 3,686



Multiple Enrollment = 4,419



# DIVISION OF PROFESSIONAL DEVELOPMENT AND STANDARDS

The Division of Professional Development and Standards (OPDS) manages the Office of Professional Development, Office of Compliance, Office of Victim and Volunteer Services, and the Emergency Management Unit.

## OFFICE OF COMPLIANCE

The Office of Compliance manages the Department's internal and external quality control processes, including policy, procedure, and compliance audits.

## FY2023 ACCOMPLISHMENTS

The office assisted eight secure facilities with the Prison Rape Elimination Act (PREA) audits. The federally mandated policy provides staff guidelines to reduce the risk of sexual abuse within DJJ facilities, programs, and offices. DJJ has a zero-tolerance policy towards all forms of sexual abuse and harassment. All eight facilities passed their audits.



## PREA Audits

Facility	Audit Date
Muscogee YDC	Jan. 17-18, 2023
Milledgeville YDC	Jan. 25-26, 2023
Macon RYDC	Feb. 13-15, 2023
Macon YDC	Feb. 15-17, 2023
Bob Richards RYDC	Feb. 20-21, 2023
Dalton RYDC	Feb. 22-23, 2023
Crisp RYDC	Feb. 27-28, 2023
Claxton RYDC	March 20-21, 2023

## ACA ACCREDITATION

The American Correctional Association (ACA) is a membership organization representing correctional professionals in the U.S., Canada, and abroad. DJJ's efforts to attain ACA accreditation signifies a critical step to achieving long-term departmental goals by having agency policies aligned with nationally recommended standards.

Utilizing the ACA process demonstrates that DJJ is open to future innovations that can lead to more historical changes in Georgia's juvenile justice system. Obtaining ACA accreditation can improve DJJ policies and procedures that help safeguard the life, health, and safety of DJJ staff and youth in the agency's care and custody. ACA accreditation also promotes the training and treatment of juvenile offenders and the professional development of DJJ correctional staff.

The following facilities obtained ACA reaccreditation during FY2023:

Rockdale RYDC	Summer Hearing 2022
Loftiss RYDC	Winter Hearing 2023
Terrell RYDC	Winter Hearing 2023
Crisp RYDC	Winter Hearing 2023



# DIVISION OF PROFESSIONAL DEVELOPMENT AND STANDARDS

## OFFICE OF VICTIM AND VOLUNTEER SERVICES

The Office of Victim and Volunteer Services is committed to providing timely and responsible notification to victims upon the release of a youth from a DJJ secure facility.

Established in 2012, DJJ's victim services unit has helped streamline the agency's victim-related services and created a central location to identify, address, and respond to legal requirements to meet the needs of victims of juvenile offenders.

**Under the Georgia Crime Victims' Bill of Rights, victims of crime in Georgia have a right to request to be notified when the person convicted of a crime against them:**

- Is released from secure confinement
- Has asked for secure facility passes to the community
- Has escaped or transferred to the Georgia Department of Corrections
- Has violated the electronic release and monitoring program



During FY2023, the office had **230** volunteers and issued **1,483** victim notification letters.

## FY2023 ACCOMPLISHMENTS

### United Way Shoe Box Campaign

The Office coordinated the agency's annual service-learning project, the United Way's "Shoe Project." The project is designed to involve DJJ youth and staff from both the secure facilities and community services offices in activities that would benefit local homeless families and empower young individuals to make meaningful contributions to their communities. The agency donated more than 250 shoeboxes filled with toiletries.

### National Crime Victims' Rights Week

#### In-person

On April 4, Victim Services conducted an in-person event to pay tribute to and acknowledge victims and survivors of crimes, along with those who offer them support. The guest speaker was a local survivor of crime, whose sister remains a victim of an unresolved violent incident.

#### Virtual

On April 26, Victim Services organized a virtual event in commemoration of National Crime Victims' Week. The program included the mother of a victim from the tragic Buffalo, New York mass shooting, and the founder and CEO of a program dedicated to both prevention and providing immediate assistance and support to victims and survivors. Approximately 75 participants were in attendance.

### Human Trafficking Comprehensive Training Program

Victim and Volunteer Services contributed to the creation of a seven-module interactive human trafficking comprehensive training program. The program covers a range of topics, including an overview of human trafficking, Domestic Minor Sex Trafficking (DMST), the connection between gangs and DMST, addressing specialized populations, mental health considerations, familial trafficking, and services available for both human trafficking victims and their families. These interactive training modules are now accessible on the HUB.



# DIVISION OF PROFESSIONAL DEVELOPMENT AND STANDARDS

## OFFICE OF PROFESSIONAL DEVELOPMENT

The Office of Professional Development (OPD) provides training programs supporting the Department's mission to enhance staff and partners' safety, security, and skills. The OPD is responsible for training nearly all the agency's full and part-time staff, including Georgia POST-certified Juvenile Correctional Officers (JCOs), Juvenile Probation Officers (JPOs), Post-certified Juvenile Probation Parole Specialists (JPPSs), Teachers, Medical and Mental Health Professionals, Food Service Workers, Custodial Workers, and Administrative Staff.

### FY2023 ACCOMPLISHMENTS

The Hub, DJJ's learning management system, was launched to staff contractors, and vendors. The Hub streamlines the registration process while tracking staff's training courses and professional development. Within the last year, twenty-four hours of new course content has been converted into eLearning courses for staff in The Hub including the De-escalation-Verbal Judo Refresher Scenario-based course. The OPD completed two grant awards in the areas of De-escalation Scenario-based eLearning training and Law Enforcement and Mental. The Hub offers 267 eLearning courses and 75 classroom and blended courses.

		<b>64</b> Facility Staff completed Facility Non-Security Basic Training
<b>261</b> Basic Juvenile Correctional Officer Training Officers graduated		<b>59</b> Basic Community Services Training (BCST) Officers graduated
<b>13</b> Basic Juvenile Probation Officer Training (BJPOT) Officers graduated		<b>203</b> Staff completed DJJ Leadership Core Classes

## EMERGENCY MANAGEMENT UNIT

The Emergency Management Unit supports the DJJ mission to ensure the safe operation of all DJJ-owned and operated facilities and Community Service Offices. The Unit provides oversight of Emergency Management, Planning & Preparedness, and Fire & Life Safety consistent with federal and state regulatory standards.

### FY2023 ACCOMPLISHMENTS

 <p><b>283 buildings</b> were inspected, totaling: <b>2,678, 023 square feet</b></p>	<p><b>74 percent</b> of Fire &amp; Life Safety Biennial Inspections were conducted and completed in the community services and multi-service center offices</p>	<p><b>35</b> Community and Facility Emergency Planners trained in the Emergency Planners &amp; Fire Safety</p>	<p><b>100 percent</b> of Fire &amp; Life Safety Inspections and follow-ups were conducted and completed in all RYDCs and YDCs.</p> <p><b>100 percent</b> completion of required Georgia Fire Standards Training completed for the Emergency Management Unit</p>
	<p><b>1</b> staff member completed Post Instructor Training</p>	<p><b>1</b> staff member completed Georgia Fire Inspector 1 Course</p>	



# OFFICE OF THE OMBUDSMAN



The Office of the Ombudsman acts as a single point of contact for family members, advocates, and other concerned citizens interested in reporting complaints or concerns on behalf of youth under the supervision of DJJ. The Ombudsman's mission fosters citizens' confidence in DJJ by promoting integrity, fairness, and accountability.

## FY2023 ACCOMPLISHMENTS

The Office of Ombudsman resolved **272** cases, which included substantiated complaints, inquiries, and referrals.

Case Types	Community	RYDC	YDC	Total
Complaints	18	136	50	204
Inquiries	9	32	9	50
Referrals	11	5	2	18
<b>Total</b>	<b>38</b>	<b>173</b>	<b>61</b>	<b>272</b>

Complaints	Inquiries	Referrals
Grievances received from youth, parents, or concerned citizens that require future investigation.	Questions posed by a youth, parent, guardian, or concerned citizens that may not be considered a severe issue but requires a specific answer or reference.	A grievance, inquiry, or complaint that does not fall under the purview of the Ombudsman's authority is referred to external agencies or community resources for further action.

### How Received

	<b>Email: 64</b>
	<b>Online: 11</b>
	<b>Phone calls: 161</b>
	<b>In-person: 36</b>



# DIVISION OF ADMINISTRATIVE SERVICES

The Division of Administrative Services includes the Office of Real Estate Management and Building Services, the Office of Engineering and Construction Management, the Office of Grants and Strategic Planning, the Office of Human Resources, the Project Management Office, the Office of Assets and Property Management, and the Office of Technology and Information Services.

## OFFICE OF HUMAN RESOURCES

The Office of Human Resources (OHR) strives to create a robust organizational structure that supports effective leadership, governance, and the highest quality of services to improve the overall culture and performance of the agency. OHR also strives to foster cohesive working relationships to build a strong culture of qualified, mission-driven employees dedicated to carrying out the agency's priorities.

OHR operates in the best interest of both DJJ and its employees by applying industry best practices in the delivery of services, including job and compensation analysis, employee relations, recruitment and retention, performance management, and other human resource services.

## HIRES AND SEPARATIONS

During the fiscal year, DJJ hired 1,042 employees and separated 1,000.



## JCO HIRES AND SEPARATIONS

The retention of JCOs has long been a challenge for DJJ. During FY2023, DJJ hired 514 JCOs and separated 480 JCOs in Series 1 & 2. The turnover rate for the entire JCO job class was 79 percent. The turnover rate for the JCO 1 and 2 series was 94 percent.

OHR continues an aggressive recruitment strategy that targets ideal candidates for correctional officer positions and other areas that experience retention challenges.

### JCO Series Turnover Rate FY23

	Month	Headcount	Terms*	Turn Over Rate
2022	July	718	49	6.82%
2022	August	745	41	5.50%
2022	September	765	56	7.32%
2022	October	748	61	8.16%
2022	November	756	43	5.69%
2022	December	733	35	4.77%
2023	January	721	47	6.52%
2023	February	730	42	5.75%
2023	March	727	66	9.08%
2023	April	697	48	6.89%
2023	May	696	53	7.61%
2023	June	674	38	5.64%
Annual Turnover Rate*				79.76%

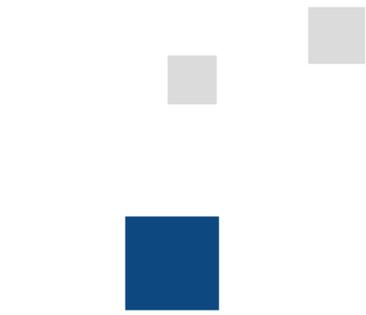


# DIVISION OF ADMINISTRATIVE SERVICES

## FY2023 JCO 1 AND 2 POSITION DATA

### JCO 1 & 2 Series Turnover Rate FY23

	Month	Headcount	Terms	Turn Over Rate
2022	July	482	38	7.88%
2022	August	510	35	6.86%
2022	September	537	45	8.38%
2022	October	524	51	9.73%
2022	November	534	38	7.12%
2022	December	516	28	5.43%
2023	January	508	44	8.66%
2023	February	515	33	6.41%
2023	March	513	50	9.75%
2023	April	485	41	8.45%
2023	May	483	44	9.11%
2023	June	467	33	7.07%
Annual Turnover Rate*				94.85%



#### Data disclaimers:

Headcounts were captured on the 1st of every reporting month, which includes data from the 1st to the 15th.

\*Separations include resignations, dismissals, retirements, deaths, and transfers.

## OFFICE OF GRANTS AND STRATEGIC PLANNING

The Office of Grants and Strategic Planning includes two distinct areas of expertise that assist the agency. Grants oversee the financial allocation and administration of various grant projects. Strategic Planning supports the agency by analyzing the measurable outcomes of DJJ's pursuit of its five overarching objectives.

## FY2023 ACCOMPLISHMENTS

**Federal Award: \$177,099**

**Grantor:** The Georgia Criminal Justice Coordinating Council  
**Planned Use:** Support the implementation of the PREA National Standards Service program in DJJ secure facilities.



# DIVISION OF ADMINISTRATIVE SERVICES

## OFFICE OF ENGINEERING AND CONSTRUCTION MANAGEMENT

The Engineering and Construction team's mission is to address the needs outlined in DJJ's strategic plan for growth and development and its challenges by meeting the maintenance and repair needs in the agency's aging facilities.

### FY2023 ACCOMPLISHMENTS

- Completed the construction oversight of the 25,000-square-foot Gwinnett C-Sec Facility for sexually exploited youth
- Completed the 6,000-square-foot Medical/Education building at Loftiss RYDC
- Intercom and Locking Controls Upgrades at Rockdale RYDC
- Fire Alarm upgrades at Rockdale RYDC and Atlanta YDC
- Began the construction of a new 58,000-square-foot, 56-bed housing unit, and a 7,800-square-foot Academic Building at Augusta YDC



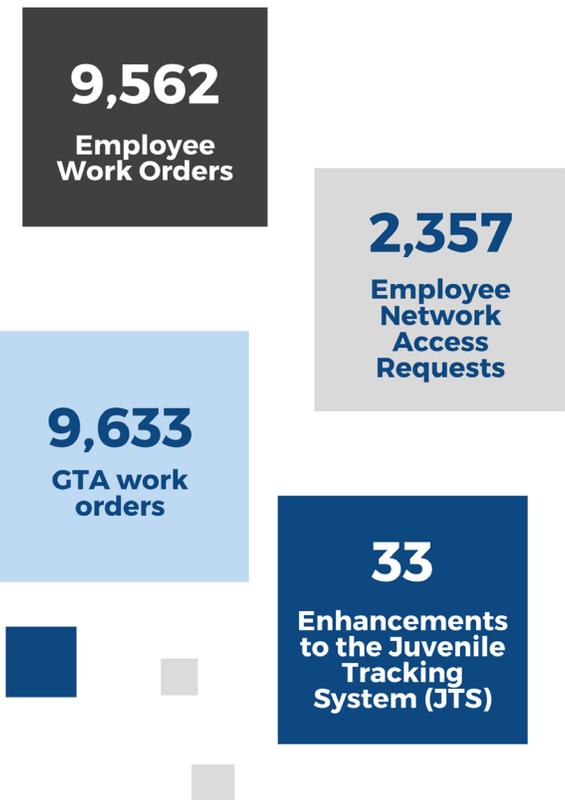
## OFFICE OF TECHNOLOGY AND INFORMATION SERVICES

The Office of Technology and Information Services (OTIS) supports software development and provides database support for DJJ.

### FY2023 ACCOMPLISHMENTS

- Completion of \$2.9 million CCTV upgrades in six DJJ facilities, providing remote management and access for improved support and management.
- Enhanced agency wireless network access to support in-facility devices such as Guard1Plus, tablets, and education classroom environments.
- Installed new physical scanning technologies at the facilities for security purposes
- Implementation of Enterprise Push to Talk initiative through AT&T and Southern Linc using products such as Motorola Wave and Linc MPTT setting the stage for integration of 800MHz for communication with other Law Enforcement entities

### OTIS Key Annual Metrics:



# DIVISION OF ADMINISTRATIVE SERVICES

## OFFICE OF REAL ESTATE MANAGEMENT AND BUILDING SERVICES

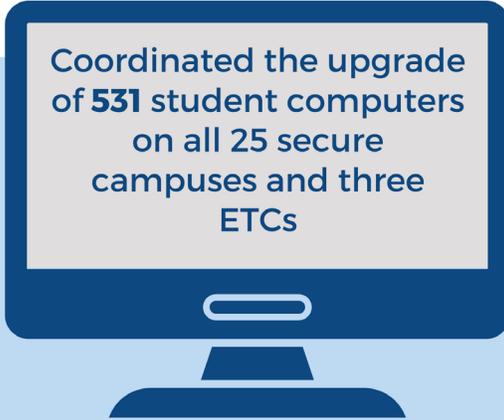
The Office of Real Estate Management and Building Services manages 89 real estate properties leased by the agency, primarily for the Division of Community Services. The Real Estate team also serves as the Department's liaison with the State Properties Commission of Georgia to manage the Department's real estate leases, renegotiations, renewals, relocations, and landlord issues.



### FY2023 ACCOMPLISHMENTS

In collaboration with State Properties Commission, the Office of Real Estate Management and Building Services accomplished the following:

- Renegotiated **28** leases
- Completed **51** lease renewals



Coordinated the upgrade of **531** student computers on all 25 secure campuses and three ETCs

## PROJECT MANAGEMENT OFFICE

The Project Management Office (PMO) was established to support DJJ executives, stakeholders, and customers by ensuring valuable project benefits. A functional PMO will have visibility to projects across the agency, ensuring the agency chooses the best fit projects to support, fund, and staff.

### FY2023 ACCOMPLISHMENTS

- Coordinated the training and radiation surveys and received formal approval to begin operating full body scanners in nine secure campuses
- Upgraded Guard1 technology at eight additional secure campuses
- Managed the \$2.9 million CCTV infrastructure refresh at six secure campuses
- Upgraded the video conference equipment in the Central Office Boardroom to close out the 18-month RUSDLT project

## OFFICE OF ASSETS & PROPERTY MANAGEMENT

The Office of Assets & Property Management's mission is to establish operational procedures to account for agency assets.

### FY2023 ACCOMPLISHMENTS



**88** Vehicles Purchased

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- **59** were replacement vehicles for aging fleet
  - **29** vehicles were additions to fleet





## Georgia Department of Juvenile Justice

3408 Covington Highway  
Decatur, Georgia 30032

Main Number: 404-508-6500

Email: [publicaffairs@djj.state.ga.us](mailto:publicaffairs@djj.state.ga.us)

Website: <http://djj.georgia.gov/>

Follow DJJ on Social Media:



@GeorgiaDJJ